



Report C

Scrutiny measures & actions full monitoring report Community scrutiny - at End of Year 2015/16



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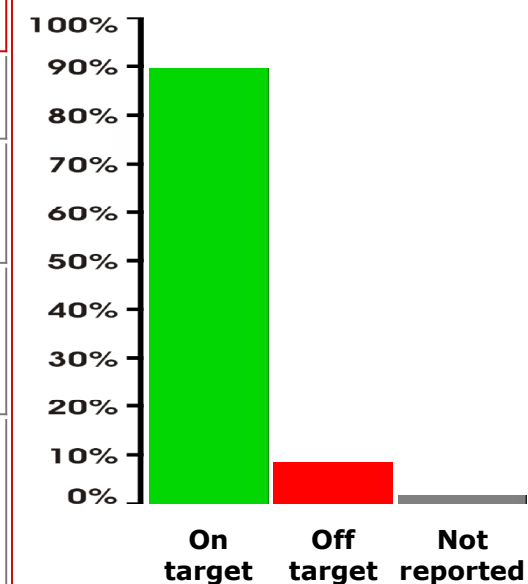
Organisation - Carmarthenshire County Council

Source document - Improvement Plan 2015/16

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
B. Building A Better Council	Measures	2	1	0	1	0	0	50%	50%
C. People in Carmarthenshire are healthier	Actions	17	17	0	0	N/A	0	100%	86%
	Measures	12	8	4	0	0	0	67%	
D. People in Carmarthenshire fulfil their learning potential	Measures	1	1	0	0	0	0	100%	100%
F. Carmarthenshire's communities and environment are sustainable	Actions	3	3	0	0	N/A	0	100%	100%
G. Carmarthenshire	Actions	22	21	1	0	N/A	0	95%	

Performance against Target



has a stronger and more prosperous economy	Measures	1	1	0	0	0	0	100%	96%
Overall Performance	Actions and Measures	58	52	5	1	0	0	90%	



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Theme: B. Building A Better Council Sub-theme: B2 Putting customers first							
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of major planning applications determined during the year within 13 weeks PLA/004a	Not applicable		End Of Year: 38.8	Target: 30.0 Result: 25.0	Target: 30.0 Result: 52.2	Target: 30.0 Result: 38.9	Target: 30.0 Result: 31.4 Calculation: (16÷51) × 100
Service Head: Llinos Quelch			Performance status: On target				
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of householder planning applications determined during the year within 8 weeks PLA/004c	Not applicable		End Of Year: 86.3	Target: 90.0 Result: 79.2	Target: 90.0 Result: 86.0	Target: 90.0 Result: 86.3	Target: 90.0 Result: Not reported
Service Head: Llinos Quelch			Performance status: Not reported				?




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Theme: C. People in Carmarthenshire are healthier
Sub-theme: C1 Ensuring each child has the best start in life

Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of attendances at Sporting Opportunities facilitated by Sport & Leisure Officers 3.4.2.8	Not applicable		End Of Year: 300548	Target: 33000 Result: 17311	Target: 95000 Result: 67814	Target: 170000 Result: 119609	Target: 270000 Result: 197899
Comment	This measure relates to activities co-ordinated by sports development officers through out-reach work in schools and communities. The Welsh Rugby Union (WRU) have taken over the management of one officer previously employed by CCC, saving the authority money whilst delivering the same outcomes. These figures are not counted for Leisure and therefore affected the end of year out-turn. The same issue applies for Hockey Development						
Remedial Action	Our 16/17 target has been set to reflect the changes outlined above.						
Service Head: Ian Jones	Performance status: Off target						



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ACTIONS - Theme: C. People in Carmarthenshire are healthier			
Sub-theme: C1 Ensuring each child has the best start in life			
Action		Target date	
	11706		31/03/2016
Action promised	We will review timetables, programmes and charges in leisure facilities to encourage access for young people, families and consider childcare options for parents / guardians		
Comment	This will continue to be undertaken by individual facilities and is a key driver for the division when looking at timetabling of events and activities.		
Service Head: Ian Jones		Performance status: On target	
Action		Target date	
	11707		31/03/2016
Action promised	To increase physical activity we will work closely with schools to offer a range of innovative schemes, activities, classes, programmes and interventions and promote and develop pre-school initiatives		
Comment	We will continue to work on developing the partnerships already in place with all secondary schools, primary schools and delivery partners in order for them to provide a broad programme of extra curricula activities, utilising the 5x60, Dragon Sport, Play to Learn and Young Ambassador initiatives.		
Service Head: Ian Jones		Performance status: On target	



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Theme: C. People in Carmarthenshire are healthier							
Sub-theme: C2 Preventing ill health and encourage healthy living							
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of visits to local authority sport and leisure centres during the year where the visitor will be participating in physical activity, per 1,000 population LCS/002b	9457	8295	End Of Year: 7028	Target: 1650 Result: 1567	Target: 3250 Result: 3319	Target: 5100 Result: 5097	Target: 7100 Result: 6905 Calculation: (1276801 ÷ 184898) × 1000
Comment	The significant shortfall in attendances in quarter 1 (largely attributable to the Easter timing not being factored in correctly) proved too much to make up over the year, missed the target but only seeing a 2% reduction when compared to last year.						
Remedial Action	Ensure target setting takes account of timing of school terms.						
Service Head: Ian Jones				Performance status: Off target			



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Theme: C. People in Carmarthenshire are healthier

Sub-theme: C4 Reducing inequities in health

Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Average number of calendar days between initial contact for an adaptation and receipt of Occupational Therapist assessment across all forms of Tenure 7.3.1.10	Not applicable		New measure	Target: 91 Result: 58	Target: 91 Result: 68	Target: 91 Result: 104	Target: 91 Result: 98 Calculation: 41860÷425
Comment	There remains a high demand for Occupational Therapist (OT) assessments. OT applications are screened prior to an assessment being carried out. All high priority cases were targetted first, lower priority cases are now being worked through and the time these have been waiting have impacted on the overall performance.						
Remedial Action	We aim to clear lower priority applications with the help of an additional OT recruited during November. With the additional OT, performance will improve during 16/17.						
Service Head: Robin Staines			Performance status: Off target				
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to deliver a Disabled Facilities Grant PSR/002	186	234	End Of Year: 252	Target: 235 Result: 235	Target: 235 Result: 240	Target: 235 Result: 235	Target: 235 Result: 232

									Calculation: 55446 ÷ 239
Service Head: Robin Staines					Performance status: On target				




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Theme: C. People in Carmarthenshire are healthier							
Sub-theme: C5 Improving housing conditions and reducing homelessness							
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
Number of homeless families with children in bed and breakfast accommodation 7.3.2.18a	Not applicable		End Of Year: 2	Target: 1 Result: 0	Target: 2 Result: 0	Target: 3 Result: 0	Target: 4 Result: 2
Service Head: Robin Staines			Performance status: On target				
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of new additional properties managed by our internal social lettings agency 7.3.2.25	Not applicable		End Of Year: 11	Target: 2 Result: 3	Target: 4 Result: 5	Target: 6 Result: 11	Target: 12 Result: 12
Service Head: Robin Staines			Performance status: On target				
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
% of new affordable homes funded through Social Housing Grant that meet the Code of Sustainable Homes Level 3+ 7.3.2.26	Not applicable		End Of Year: 100	Target: 0 Result: 0	Target: 0 Result: 0	Target: 100 Result: 100	Target: 100 Result: 100

							Calculation: (148÷148) × 100
Service Head: Robin Staines				Performance status: On target			
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of dwellings which achieve the Welsh Housing Quality Standard (WHQS) 7.5.2.19	Not applicable		End Of Year: 88.2	--	--	--	Target: 100.0 Result: 100.0 Calculation: (8930÷8930) × 100
Service Head: Robin Staines				Performance status: On target			
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of Local Authority homes that have achieved the Carmarthenshire Homes Standard as a percentage of Local Authority Housing Stock 7.5.2.7	Not applicable		End Of Year: 88.2	--	--	--	Target: 100.0 Result: 100.0 Calculation: (8930÷8930) × 100
Service Head: Robin Staines				Performance status: On target			
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of additional affordable housing units provided during the year	49	39	End Of Year: 8	--	--	--	Target: 9

as a percentage of all additional housing units provided during the year PLA/006b						Result: 8 Calculation: (47÷579) × 100	
Comment	The numerator is data from the affordable Housing data collection return for the year ending 31 March 2015. The denominator is data from the Newbuild data collection return for the year ending 31 March 2015 which does not only cover data from Local Authority Building Control (LABC) but also National House-Building Council (NHBC) and other Authorised Inspectors.						
Remedial Action	This is populated using data from the 2014/15 Affordable Housing return and Newbuild return.						
Service Head: Llinos Quelch				Performance status: Off target			
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority. PSR/004	16.19	5.61	End Of Year: 5.45	Target: 0.10 Result: 0.11	Target: 1.50 Result: 1.98	Target: 3.00 Result: 3.41	Target: 5.24 Result: 5.73 Calculation: (153÷2671) × 100
Service Head: Robin Staines				Performance status: On target			
Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The average number of calendar days taken to deliver low cost adaptation works (including equipment) in private dwellings where the Disabled Facilities Grant process is not used PSR/006	Not applicable		End Of Year: 8	Target: 8 Result: 8	Target: 8 Result: 8	Target: 8 Result: 8	Target: 8 Result: 8 Calculation:

					3545÷420
Service Head: Robin Staines					Performance status: On target



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ACTIONS - Theme: C. People in Carmarthenshire are healthier			
Sub-theme: C5 Improving housing conditions and reducing homelessness			
Action		Target date	
11162		31/03/2016	
Action promised	We shall evaluate the impact that the Local Environmental Plan projects have had on the local communities where a project has been completed.		
Comment	58 projects have been completed. Projects helping tenants feel safe and secure, helping to combat anti social behaviour, helping to improve the appearance of the area, helping with health and well-being. Projects include demolition and removal of garages that were unsafe and causing anti social behaviour on estates. Improving and extending car parking provision on estates. Improving communal green areas on estates and encouraging community ownership. Improving alleyways, site boundaries and signage on estates. Those tenants that have completed and returned the evaluation forms report 100% satisfaction.		
Service Head: Robin Staines		Performance status: On target	
Action		Target date	
11619		31/03/2016	
Action promised	We will help improve the energy efficiency of private sector homes by organising a number of events during the year (up to 40 for 15/16), from which residents will gain advice and guidance on energy improvement measures		
Comment	Through the year advice has been given in over 40 events in various forms including public road shows, talks to clubs & groups, mailshots & through social media. The `pop up` style of events at shopping centres etc seem to work better than many of the advertised formal events. Those who engaged with the Energy Efficiency Advisor at such events were grateful of a free impartial service. Many of those who were engaged also received a home visit.		
Service Head: Robin Staines		Performance status: On target	
Action		Target date	
11642		31/03/2016	
Action promised	We will maintain a high satisfaction level of at least 87% on the processes for Repairs and Maintenance based on customer feedback		
Comment	Due to staffing pressures it has been difficult to identify adequate resource to undertake this engagement process with tenants. This resulted in delays in progressing the customer feedback project, however we did complete the process during quarter four, with a		

consistently high satisfaction rating being achieved. The overall value of the current data has been reviewed with our Executive Board Members with the focus set on identifying more relevant and meaningful information.			
Service Head: Jonathan Fearn		Performance status: On target	
Action	11643	Target date	31/03/2016
Action promised	We will invest up to £300,000 to ensure the delivery of Local Environmental Plan projects within communities (such as re-designing gardens encouraging tenants to take ownership and have pride , car parking and signage to improve road safety & security gates, alleyway improvements, CCTV, door entry systems to help communities feel safe and secure)		
Comment	Of the £300,000 budget £300,000 has been committed on 58 projects. Projects are far ranging helping tenants :- feel safe and secure; to combat anti social behaviour; reduce the risk of flooding; to improve road safety; to improve the appearance of an area; the health and well being of residents. Projects include :-car parking improvements, drainage improvements, communal garden improvements, lane and alleyway improvements, removal of garages to help prevent anti social behaviour.		
Service Head: Robin Staines		Performance status: On target	
Action	11649	Target date	31/12/2015
Action promised	In order to 100% complete of all elements of the Carmarthenshire Home Standard by 31st December 2015 (excluding acceptable fails) we shall install 125 additional CHS standard hard wired smoke detectors.		
Comment	We have achieved our target, installing hard wired smoke detectors at 125 homes as part of the Carmarthenshire Homes Standard.		
Service Head: Robin Staines		Performance status: On target	
Action	11650	Target date	31/12/2015
Action promised	In order to 100% complete of all elements of the Carmarthenshire Home Standard by 31st December 2015 (excluding acceptable fails) we shall install 200 additional CHS standard carbon monoxide detectors		
Comment	We have achieved our target, installing carbon monoxide detectors to 200 homes as part of the Carmarthenshire Homes Standard.		
Service Head: Robin Staines		Performance status: On target	
Action	11651	Target date	31/12/2015
Action promised	In order to 100% complete of all elements of the Carmarthenshire Home Standard by 31st December 2015 (excluding acceptable fails) we shall install 175 additional CHS standard bathrooms.		
Comment	We have achieved our target, installing new bathrooms to 175 homes as part of the Carmarthenshire Homes Standard.		
Service Head: Robin Staines		Performance status: On target	

Action	11652	Target date	31/12/2015
Action promised	In order to 100% complete of all elements of the Carmarthenshire Home Standard by 31st December 2015 (excluding acceptable fails) we shall install 200 additional CHS standard front & back external security lights		
Comment	We have achieved our target, installing front and back external security lights to 200 homes as part of the Carmarthenshire Homes Standard.		
Service Head:	Robin Staines	Performance status:	On target
Action	11653	Target date	31/12/2015
Action promised	In order to 100% complete of all elements of the Carmarthenshire Home Standard by 31st December 2015 (excluding acceptable fails) we shall install 225 additional CHS standard kitchens		
Comment	We have achieved our target, installing new kitchens in 225 homes as part of the Carmarthenshire Homes Stanadrd.		
Service Head:	Robin Staines	Performance status:	On target
Action	11654	Target date	31/12/2015
Action promised	In order to 100% complete of all elements of the Carmarthenshire Home Standard by 31st December 2015 (excluding acceptable fails) we shall install 200 additional CHS standard additional power points.		
Comment	We have achieved our target, providing 200 homes with the number of sockets required as part of the Carmarthenshire Homes Standard.		
Service Head:	Robin Staines	Performance status:	On target
Action	11655	Target date	31/12/2015
Action promised	In order to 100% complete of all elements of the Carmarthenshire Home Standard by 31st December 2015 (excluding acceptable fails) we shall install 125 additional CHS standard fuel efficient central heating systems.		
Comment	We have achieved our target, installing CHS standard fuel efficient central heating systems in 125 homes homes.		
Service Head:	Robin Staines	Performance status:	On target
Action	11656	Target date	31/12/2016 (original target 31/03/2016)
Action promised	We shall undertake a Health Impact Study to evaluate the affect the Carmarthenshire Home Standards has had on our tenants		
Comment	The last tenants survey was undertaken during February/March 2016 with the results expected by June/July 2016. This will be followed by the major academic study on tenants health (analysing actual health data over the period of the CHS programme) which is due to report by Autumn 2016		

Service Head: Robin Staines		Performance status: On target	
Action	11662	Target date	31/03/2016
Action promised	We will increase the number of affordable homes in the County by at least 152 additional properties during the year.		
Comment	Total for year 185 homes. 111 extra care apartments; 10 through S106 agreements, 39 social rented homes through housing associations, 13 council new build and 12 buy-backs.		
Service Head: Robin Staines		Performance status: On target	
Action	11663	Target date	31/03/2016
Action promised	We will develop an Affordable Housing Plan: Your Homes, Your Future – Getting it right together, which includes a comprehensive consultation with the residents of Carmarthenshire. This will help us to increase the supply of affordable properties within the county		
Comment	An Affordable Housing Commitment Plan 2015-20 has been developed after extensive consultation with the public- over 800 responses. The commitment is due to be presented to Executive Board on 1/9/15 and Full Council on 9/9/15. Our Commitment sets out the issues, and the main principles which will guide us as we put together a delivery plan which will reduce the gap between what affordable homes are needed and the supply. These are: <ul style="list-style-type: none"> • Our main driver will be meeting housing need. • The biggest need is for more affordable rented homes. Homes for low cost home ownership will be considered, but the focus will be on homes for rent. • We will work in partnership with the private sector, housing associations, Welsh Government, mortgage lenders to enable and/or deliver as many affordable homes as we can. • We will work with local communities to ensure that the affordable homes are delivered in the right way for each community. • Affordable homes will be delivered in the most cost-effective way possible. This may include partnership schemes with the private sector and housing associations. In many cases, buying back ex-Council homes that were sold under the Right to Buy will be best value for money. What is most cost-effective will be different for different needs in different parts of the County. 		
Service Head: Robin Staines		Performance status: On target	
Action	11664	Target date	31/03/2016
Action promised	We shall address recommendations from the Community Scrutiny Task & Finish Review of the Private Sector Empty Properties which is aimed to improve the service in the future.		
Comment	All recommendations have been included in the action plan. The action plan is awaiting political sign off		
Service Head: Robin Staines		Performance status: On target	



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Theme: D. People in Carmarthenshire fulfil their learning potential

Sub-theme: D1 Providing the best opportunities for lifelong learning and development for all

Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The number of visits to Public Libraries during the year, per 1,000 population LCL/001b	5951	4902	End Of Year: 6806	Target: 1668 Result: 1540	Target: 3400 Result: 3401	Target: 5056 Result: 5239	Target: 6840 Result: 7203 Calculation: (1331749 ÷ 184898) × 1000
Comment	Virtual Visits figures improved due to new website. People counters installed in Carmarthen Library & Ammanford Library have resulted in more accurate visitor figures being collected. Reopening of Crosshands & Kidwelly Libraries. Physical visits improved in a number of locations due to refurbishments and modernisation of service delivery.						
Service Head: Ian Jones			Performance status: On target				



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ACTIONS - Theme: F. Carmarthenshire's communities and environment are sustainable			
Sub-theme: F3 Supporting opportunities for the building of economically viable and sustainable communities			
Action	11784	Target date	31/03/2016
Action promised	We will develop and deliver the Rural Development Plan Community Development Fund projects		
Comment	<p>The External Funding Team has assisted in the development and submission of 17 expressions of interest for funding under the Rural Development Fund, 6 of which are Authority led applications. Welsh Government is due to make decisions as to whether or not these initial applications will proceed to the 2nd stage of the application process, during April 2016.</p> <p>In addition, Welsh Government has announced a second call for applications under the Rural Community Development Fund. A total budget of £4m has been allocated to this 2nd round with initial expressions of interest invited by the 26rd June 2016. We are currently working with internal departments and external organisations in developing potential project applications by the deadline.</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	11785	Target date	31/03/2016
Action promised	We will support and provide guidance via the Community Bureau by aiming to support 500 enquiries, create 20 jobs and safeguard 20 jobs		
Comment	<p>The Community Bureau continues to focus its efforts with key account clients in line with key priorities in the City Regions Economic Regeneration Strategy, Economic Development's Business Plan and A strategic regeneration plan for Carmarthenshire 2015-2030 – Transformations.</p> <p>We have surpassed all PI targets for the year and have successfully allocated funding via the Targeted Finance Fund, Welsh Church Fund and Mynydd y Betws Community Benefit Fund. Total jobs created – 25, total jobs safeguarded - 49, Total number of individuals into Training and Education – 434, total public and private levered funding - £6,277,800.</p> <p>Six County Councillor Briefings have taken place, an opportunity for Elected Members to meet the team while the Bureau outlined key third sector projects they are supporting in each of the areas.</p> <p>Other areas:</p>		

Comment	<ul style="list-style-type: none"> • Community Bureau continues to work in partnership with the Coalfields Regeneration Trust, CWM Environmental and WREN. Each funder recognises the positive impact the Community Bureau service has in supporting groups to submit quality funding applications. • Continues to support Corporate Property on the Community Asset Transfer Programme and actively assists communities to support the transfer of Authority owned land and buildings to local people, for the benefit of the community. • Participated in Llanelli Rural Council's - Whole Place Plan consultation exercise. • Mynydd y Betws Wind Farm Community Benefit Fund was launched in April 2013, following CCC entering into an agreement with ESB (Electricity Supply Board) to administer the £2.7 million Community Benefit Fund over 25 years. The Community Bureau has an excellent working relationship with ESB, representatives actively participate on recent Grant Panels, deliberate over submissions and know firsthand about all the successful regeneration initiatives delivered in the Amman area. • SLA with CAVS. Partnership agreement to closely align both services to support building and up skilling third sector capacity and to deliver economic benefits through volunteering, training and digital inclusion. • Community Regeneration has also been supporting the TIC Team to undertake a comprehensive Third Sector Spend Review. 		
Service Head: Wendy S Walters		Performance status: On target	
Action	11787	Target date	31/03/2016
Action promised	We will develop, support and deliver on LEADER projects (LEADER support will be centred on innovation, networking and acting as a test bed for trialling new ways of working)		
Comment	The LEADER Local Action Group (LAG) for rural Carmarthenshire opened its first call for innovative project ideas in November 2015, specifically seeking projects that address certain priorities identified by the LAG. 18 Expressions of Interest were received by the close of the first call of which 6 were approved by the LAG to proceed to the 2nd stage of the application process. Projects which have been successful at this initial stage include: pilot project to strengthen awareness of Carmarthenshire's culture and heritage amongst children at primary schools across rural Carmarthenshire; Project to facilitate and develop supply chains, pilot new ways of encouraging entrepreneurship for the arts and craft sector; pilot project to develop and trial innovative digital heritage interpretation ideas by pairing Carmarthenshire heritage organisations with University of Wales Trinity Saint David (UWTSD) students and creative industries.		
Service Head: Wendy S Walters		Performance status: On target	



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Theme: G. Carmarthenshire has a stronger and more prosperous economy

Sub-theme: G1 Developing business growth, retention specialisation (including retaining young people)

Measure Description	2014/15 Comparative Data			2015/16 Target and Results			
	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of undisputed invoices which were paid in 30 days CFH/006	Not applicable		End Of Year: 95.2	Target: 93.0 Result: 96.3	Target: 93.0 Result: 95.6	Target: 93.0 Result: 95.9	Target: 93.0 Result: 94.9 Calculation: (292483 ÷ 308157) × 100
Service Head: Owen Bowen			Performance status: On target				



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ACTIONS - Theme: G. Carmarthenshire has a stronger and more prosperous economy			
Sub-theme: G1 Developing business growth, retention specialisation (including retaining young people)			
Action		Target date	
	11805		31/03/2016
Action promised	We will support 40 organisations through General account management – by managing a professional and business working relationship with key personnel of key strategic businesses in Carmarthenshire		
Comment	All 40 strategic employers the County are being supported and account managed through the area team approach. Several expansion projects are on-going predominantly in the food and advanced manufacturing sectors which in many cases will consolidate their position in their parent group.		
Service Head: Wendy S Walters		Performance status: On target	
Action		Target date	
	11806		31/03/2016
Action promised	We will commence the delivery of the LEADER programme allocation of a £4.3 million pot (over a 6 year period) for rural Carmarthenshire)		
Comment	The LEADER Local Action Group (LAG) for rural Carmarthenshire opened its first call for innovative project ideas in November 2015, specifically seeking projects that address certain priorities identified by the LAG. 18 Expressions of Interest were received by the close of the first call of which 6 were approved by the LAG to proceed to the 2nd stage of the application process. A 2nd call for project ideas has opened, with expressions of interest to be submitted by 1st April 2016.		
Service Head: Wendy S Walters		Performance status: On target	
Action		Target date	
	11807		31/03/2016
Action promised	We will continue to lead on the Pareto Employers Initiative		
Comment	This is on-going, with 3 of the 4 Local Authorities now participating and utilising the database on a regular basis.		

Service Head: Wendy S Walters		Performance status: On target	
Action	11808	Target date	31/03/2016
Action promised	We will support 100 young people to access employment and confidence and employment skills courses (eg. team building, increasing self belief, confidence & communication skills)		
Comment	<p>Since April 2015, Communities First have delivered 398 one to one and group sessions with 166 young people aged 16 – 24 who have been looking for work. 92% of the participants are reporting that they are more positive and have improved confidence about seeking work. Between April 2015 and March 2016, through the C1st programme support, 70 of the young people have secured paid employment. This has included roles in care, motor mechanics, retail, warehouse logistics, tourism and construction. Support has included weekly Kick Start clubs which are employment support clubs specifically for younger people, delivered in community settings. One to one mentoring support is also offered to participants to develop personal action plans to support their route into employment. The team also delivered the 'Fit to Employ' challenge programme to engage young people from the Communities First area through activities to raise their confidence, improve their skills, increase their employability and their general health. The programme includes fitness activities, employment skills, work placements and accredited training. Outcomes for the young people has included employment, returning to full time education, securing interviews and completing work placements. One individual has said "I would recommend the Fit to Employ programme to other young people. I feel that I have gained different skills such as the CV writing which has helped me to find a job. I would like to thank the staff for allowing me to take part in the programme and thank them for helping me to get a job".</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	11809	Target date	31/03/2016
Action promised	We will continue to generate investment income – this year total £9m in rural Carmarthenshire/ South West Wales Property Development Fund projects		
Comment	The external investment income generated through Rural Carmarthenshire Regeneration Projects and South West Wales Property development Fund of £14.48m significantly exceeds the annual target figure by £5.48 million.		
Service Head: Wendy S Walters		Performance status: On target	
Action	11810	Target date	31/03/2016
Action promised	We will continue to generate investment income – this year total £3m in Ammanford / Crosshands Growth Zone		
Comment	Investments totalling £3.2 million have been by companies in the Cross Hands Growth Zone		
Service Head: Wendy S			

Walters		Performance status: On target	
Action	11811	Target date	31/03/2020 (original target 31/03/2016)
Action promised	We will continue to generate investment income – 2015/16 a total of £1m in Llanelli		
Comment	<p>Under the Vibrant and Viable Places (VVP) project number 31 Stepney Street has seen its ground floor commercial space renovated in November to enable its occupation prior to Christmas. The STEPS initiative, delivered via the county council's social care and housing directorate, is now trading from the building and selling art and craft products manufactured by its members. A planning application for renovation works to properties number 10 and 12 has been approved for the creation of 4 x 2bedroom flats and 2 x commercial spaces. A tendering exercise has been completed with a preferred contactor selected. Works are to be commenced and completed in 2016/17. Further acquisitions have been completed and additional £587,720 WG funding has been secured for such. A further £50k loan funding has been drawn down from Welsh Government and added to the original £700k allocation. The loan fund to be promoted and released 2016/17. We still await a funding decision with regard the redevelopment of the YMCA building. Further meetings of the Llanelli Town Centre sub-group have taken place with proposed actions to be presented to the senior group in April.</p>		
Service Head: Wendy S Walters		Performance status: On target	



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Scrutiny measures & actions full monitoring report

Community scrutiny - at End of Year 2015/16



ACTIONS - Theme: G. Carmarthenshire has a stronger and more prosperous economy			
Sub-theme: G2 Maximising job creation for all			
Action		Target date	
11812		31/03/2016	
Action promised	We will assist in creating 165 jobs		
Comment	For 15/16, 173 new jobs were created and 63 safeguarded.		
Service Head:	Wendy S Walters	Performance status:	On target
Action		Target date	
11813		31/03/2016	
Action promised	We will be safeguarding 20 jobs		
Comment	<p>The Community Bureau is the first point of contact for community regeneration in Carmarthenshire. We provide a one stop shop for the third sector (charities, community, voluntary groups and social enterprises) and assist with funding information and guidance. The Community Bureau can support organisations to achieve their potential and offer designated officer support to develop viable and sustainable projects.</p> <p>Community Investment into Carmarthenshire stands at an impressive £6,528,884 this figure includes internal and external funding.</p> <p>Community Bureau Q4 activity has been encouraging with 28 further Jobs Safeguarded, 49 in total for the year. 23 new services have been established and 134 individuals have gone into volunteering.</p>		
Service Head:	Wendy S Walters	Performance status:	On target
Action		Target date	
11819		31/03/2016	
Action promised	We will assist 242 people into training / volunteering		
Comment	For 15/16, 311 people have been assisted into training and volunteering		

Service Head: Wendy S Walters		Performance status: On target	
Action	11820	Target date	31/03/2016
Action promised	We will assist 2690 people into training / volunteering in the Communities First cluster		
Comment	<p>Since April 2015, 2169 Communities First participants have accessed training. The training has included:</p> <ul style="list-style-type: none"> - 261 adults gaining accredited qualifications, - 239 adults supported with basic skills, - 200 adults gaining digital skills, - 80 adults (age 25 plus) from workless households have been mentored, - 400 economically inactive and unemployed adults age over 25 yrs have been supported with employment skills - 102 young people age 16 - 24 yrs have been supported with employment skills - 887 children and young people have been supported in our school based programmes focusing on their attainment, behaviour and attendance. <p>Since April, 12,629 volunteer hours have been recorded directly on the 19 Communities First programmes and through other partners as a part of Communities First and CCC Housing's Time Credits programme. In December the Carmarthenshire Housing and Communities First Time Credits programme, which is managed by Spice, won the Empowering Communities award at the Welsh Housing Awards. Volunteers have also been trained in Community Development, Funding Applications, Food Hygiene, Events Planning, Emergency First Aid, Marketing and Social Media.</p>		
Service Head: Wendy S Walters		Performance status: On target	



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Scrutiny measures & actions full monitoring report Community scrutiny - at End of Year 2015/16



ACTIONS - Theme: G. Carmarthenshire has a stronger and more prosperous economy			
Sub-theme: G3 Developing a knowledge economy & innovation			
Action		Target date	
	11814		31/07/2016
Action promised	We will continue to facilitate and implement the regional delivery plan for employment & skills together with supporting the 'Skills pillar' of the Swansea Bay City Region		
Comment	The skills pillar continues to meet on a bi monthly basis and the RLP supports the group by presenting data and trend information on skills needs in the area. The Tidal Lagoon, Wellness Centre and the City Deal in Swansea are the key projects under discussion and the RLP are involved in the development of the skills plan for this project. The new Skills plan for the region is under development, an initial draft has been submitted to Welsh Government. During April and June consultation will be undertaken with the employers and training providers in the region with an aim of submitting the final plan to Welsh Government by July 2017.		
Service Head: Wendy S Walters		Performance status: On target	
Action		Target date	
	11815		30/09/2016 (original target 31/03/2016)
Action promised	We will review the COMPACT liaison panel so that innovative ways of working and information sharing can be developed between the public and third sector		
Comment	Over the past year, as agreed with COMPACT members the COMPACT has been utilised as the steering group for the Authority's third sector spend review. A Meeting was held with the group on the 20th January 2016 to update on the progress of the review including key recommendations. It was agreed at that meeting that CAVS would arrange a dedicated session for the group to discuss role of COMPACT and future purpose of the Compact Liaison Panel moving forward.		
Remedial Action	It was agreed that CAVS would arrange a dedicated session for the group to discuss role of COMPACT and future purpose of the Compact Liaison Panel moving forward.		
Service Head: Wendy S Walters		Performance status: Off target	
Action		Target date	
	11816		31/03/2016

Action promised	We will develop innovative projects under the next round of EU funding through our West Wales European Centre		
Comment	<p>The WVEC continues to work across departments and with external organisations to support the development of projects for submission to various funding bodies and in providing advice and support in terms of compliance. We are currently providing support on a number of funding applications I as detailed below:</p> <p>Structural Investment Fund Programmes: 2 ERDF and ESF projects have now been approved with a further approval anticipated during the next couple of months.</p> <p>Ireland Wales Cooperation programme: 3 first stage applications have been submitted with a further 1 application at business planning stage.</p> <p>Rural Community Development Fund: the WVEC has assisted in the development of 17 expressions of interest. Decision relating to the outcome of these applications is anticipated during April.</p> <p>Cooperation & Supply Chain Development Scheme: one Authority led project has successfully passed the initial application stage. Business plan is currently being developed with hopeful decision being made during the Autumn.</p> <p>The WVEC has also received approval to deliver the Europe Direct Service for 2016. This will allow us to employ an officer, on a part time basis, to support and advise local organisations on how to access funding opportunities via the Erasmus + programme as well as other European funding sources.</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	11817	Target date	31/03/2016
Action promised	We will work with business and communities to identify innovative approaches to service delivery under the new LEADER programme		
Comment	<p>The LEADER Local Action Group (LAG) for rural Carmarthenshire opened its first call for innovative project ideas in November 2015, specifically seeking projects that address certain priorities identified by the LAG. 18 Expressions of Interest were received by the close of the first call of which 6 were approved by the LAG to proceed to the 2nd stage of the application process. Projects which have been successful at this initial stage include a pilot to extend the Un Sir services to rural areas utilising mobile libraries and other outreach venues; pilot delivery of mental health support services to rural areas and an affordable childcare pilot project targeting established holiday clubs to look at new ways of increasing affordability and access.</p> <p>In addition, the LAG carried out a procurement exercise in order to appoint a service provider to deliver the digital exploitation theme of the LEADER programme, Carmarthenshire County Council's Community Regeneration Team were successful in their tender to undertake this role which will commence on April 1st.</p>		
Service Head: Wendy S Walters		Performance status: On target	



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ACTIONS - Theme: G. Carmarthenshire has a stronger and more prosperous economy			
Sub-theme: G4 Ensuring distinctive places & competitive infra structures			
Action	11818	Target date	30/09/2016
Action promised	We will complete delivery of the Cross Hands East SES infrastructure project		
Comment	Site snagging and landscaping works have been undertaken over recent months and will continue over the summer period. The final element of the infrastructure works, at the Tuff Treads access point, will commence in April 2016 and will conclude all works under the phase 1 project.		
Service Head: Wendy S Walters		Performance status: On target	
Action	11821	Target date	31/03/2016
Action promised	We will continue to support University Wales Trinity Saint David's with regards to the development of the S4C site - Er Egin		
Comment	<p>The aim is to develop a 3 year working plan that will meet the need of Yr Egin development. One of the aim is to raise awareness on local opportunities and how we move forward from the world of work activity to actual job creation and potential business starts. This will be developed over the Summer period in 2016 in partnership with UWTSD and S4C in ready for delivery from September 2016. A briefing session took place in March 2016 at Ysgol Dyffryn Aman for the whole year 12 students providing young people with an overview on the creative sector and local opportunities. The next world of work will take place in Summer term with Ysgol y Strade and Dyffryn Aman.</p> <p>In February 2016 we ensured that Yr Egin/ S4C had presence at this year annual youth convention at Parc y Scarlets. This event was attended by over 1000 pupils from across Carmarthenshire. It was a great marketing opportunity for Yr Egin and to target young people age 15 years to see potential opportunities within the County.</p>		
Service Head: Wendy S Walters		Performance status: On target	
Action	11822	Target date	31/03/2017
Action promised	We will develop 8.64 ha of land in Crosshands and Llanelli		

Comment	A property disposal schedule for sites allocated within the Llanelli Coast Joint Venture has been agreed at RDT with key regeneration sites to be marketed. Appointed agents will assist in the tender of an initial site to be released being a commercial and leisure offer at Burry Port Harbour. The potential development of a Wellness Centre and life sciences village at Delta Lakes Llanelli has been gaining momentum with discussions ongoing with partners Abertawe Bro Morgannwg and Hywel Dda Health Boards and Swansea University. A marketing document promoting the availability of development sites at Cross Hands East appeared in Property Monthly magazine in December. A further marketing launch is proposed summer of 2016		
Service Head:	Wendy S Walters	Performance status:	On target
Action	11823	Target date	31/03/2016
Action promised	We will develop 1.95 ha of land in rural Carmarthenshire / South West Property Fund projects		
Comment	Through the South West Wales property development Fund and the Parry Thomas Centre in Pendine we have developed 2.86ha of land. This exceeds the annual target by 0.91ha.		
Service Head:	Wendy S Walters	Performance status:	On target
Action	11824	Target date	31/03/2016
Action promised	We will develop 83,282 sq ft of floor space		
Comment	To date through the South West Wales property development fund, Parry Thomas Centre, Cross Hands Food Unit, Adref and Opportunity St projects we have developed 162,447sq ft of commercial floor space. This has significantly exceeded the annual target by 79,165 sq ft.		
Service Head:	Wendy S Walters	Performance status:	On target



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ACTIONS - Theme: G. Carmarthenshire has a stronger and more prosperous economy			
Sub-theme: G5 Tackling poverty and its impact on the local economy			
Action		Target date	
	11164		31/03/2016
Action promised	We shall help residents in Carmarthenshire fight fuel poverty in their communities by co-ordinating 'Fuel Clubs' to bulk purchase oil and a reduced price		
Comment	<p>Following on the success at the Welsh Housing awards, Housing Services, Housing and Community Support team were recently successful in attaining second prize at the NEA Feel the Heat awards. The £1000 prize money will be used to help promote existing fuel clubs and set up some new ones.</p> <p>Dryslwyn will shortly be having a new fuel club and credit union satellite office. The new co-ordinator will bulk order oil on a regular basis and assist with oil loans administered by the West Wales credit union.</p> <p>Kidwelly will also be having a new fuel club and credit union satellite office by May and operate from the Kidwelly Hub</p> <p>Ystradowen energy club has recently appointed a new co-ordinator. She is also offering the public advice on saving money on their electricity bills and also dual tariff bills, She recently saved a couple £850 a year by advising them to change companies on their dual tariff bill!</p> <p>Housing and Community Support team are also working closely with Menter Cwm Gwendraeth on an energy saving project called 'Local Energy Action'. Joint workshops have been arranged in Llandovery and shortly for Carmarthen town. There has also been a training day arranged for all the fuel club co-ordinators in April for them to become energy champions.</p>		
Service Head: Robin Staines		Performance status: On target	
Action		Target date	
	11825		31/03/2016
Action promised	We will undertake a study of Rural Poverty in Carmarthenshire to identify need / hidden poverty in rural communities		
Comment	The rural poverty study is now complete. The LEADER team are now actively engaging with key stakeholders/community bureau and members of the Local Action Group to identify innovative solutions to some of the issues raised as part of the study which could potentially be piloted under the new LEADER programme		
Service Head: Wendy S Walters		Performance status: On target	